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Warranty Claim

Customer Claim No.

Refer to claim number in all inquires

Date (use drop-down to select)

Company _____ **Account No.** _____

Address _____

City _____ **State/Province** _____ **Postal Code** _____

Contact Name _____ **Contact Email** _____

Contact Phone _____ **Contact Fax** _____

Required for all warranty claims			Required for engine warranty claims			
Wanco Model No.	Wanco Serial No.	Replacement Part PO No.	Engine Model No.	Type	Engine Serial No.	Machine Hours

Description of Defect – Describe in detail. Attach supplementary material if necessary.

Date of Manufacture	Date of First Use	Date of Failure

To help process claims faster, please provide as much information as possible.

Qty.	Wanco Part No.	Description	Unit Price	Labor Total	Parts/Materials Total

Defective components to be:
- ☐ Returned to Wanco
- ☐ Scrapped upon payment
- ☐ Resubmitted in new claim

Total Materials _____

Total Labor @ $85/hr. _____

TOTAL _____

Wanco Use Only

Warranty Status
- ◯ Accepted
- ◯ Rejected

Comments _____

Authorized by _____ Date _____ RMA No. _____

Wanco will pay US$85.00 per hour for repairs deemed under warranty. Wanco will determine whether items are under warranty and the allowed time for all repairs. Warranty does not cover travel time or equipment rental while equipment is being repaired. All claims are subject to approval before any repairs or replacements are made. Customer is responsible for freight to ship items to Wanco for warranty work. Wanco will determine whether returned items will be replaced or repaired per warranty agreement.